

Dragon® Medical

Speech-enable the Practice's EHR for Faster, More Efficient and Profitable Clinical Documentation

Dragon® Medical: Accelerate EHR Adoption in Practices

CHALLENGE:

How can clinicians spend less time typing or clicking inside their EHR?

SOLUTION:

By using Dragon Medical, clinicians can efficiently navigate and dictate medical decision-making and treatment plans directly into a patient's electronic record.

Dragon Medical is designed and priced especially for mid-sized practices, to help clinicians provide more efficient, profitable and higher quality care.

99% accurate out-of-the-box, Dragon Medical also includes medical vocabularies covering nearly 80 medical specialties and subspecialties. It allows physicians to dictate in their own words, generating "once and done" documentation which they can then dictate, edit and review in succession. Clinicians further accelerate dictation by using customized macros to re-use frequently dictated text. Additionally, the Dragon Medical Template Library, a library of over two dozen macros for standard notes and an extensive list of "medical normals" by body system, facilitates rapid note creation. This approach dramatically reduces the time physicians spend documenting care.

Dragon Medical lets clinicians use their own words to dictate Progress Notes, HPI, Assessment and Plan so they readily embrace EHR systems and dramatically accelerate EHR adoption. And it supports HIPAA patient confidentiality guidelines, critical requirements for all practices.

Key Benefits

- Dictate faster and more accurately than ever before
- Dictate anywhere in your EHR and accelerate adoption
- Eliminate transcription costs
- Spend more time with patients
- Dictate in clinician's own words
- Support higher level of reimbursement and reduce denials
- Improve clinician satisfaction

Key Features

- **More Accurate Than Ever.** 20% more accurate than Dragon NaturallySpeaking Medical 9—and over 38% more accurate than Dragon NaturallySpeaking Professional 10 when used in clinical settings.
- **EHR Support.** Navigate and dictate inside EHR software; History of Present Illness, Review of Systems, Assessment and Plan.
- **Microsoft Windows Support.** Dragon Medical can now be installed and supported on Microsoft Windows Vista 64-bit operating systems as well as Microsoft Windows 7, 32-bit and 64-bit operating systems.
- **Updated Epic® and Cerner® Support.** Dragon Medical offers Epic and Cerner users an even better experience.
- **Medical Vocabularies.** Covers nearly 80 specialties and subspecialties. Dictate with confidence using your specialty's vocabulary.
- **Regional Accent Support.** Accented speakers get higher out-of-the-box recognition with advanced adaptation techniques and accent-specific acoustic models.
- **Hidden Mode.** Dictate anywhere in the EHR, eliminating navigation between EHR screens and the notes window.
- **Dragon Medical Template Library.** Dragon Medical comes with a library of over two dozen macros for standard notes and an extensive list of "medical normals" by body system.
- **Medical Search Commands.** Dragon Medical enables physicians to search medical data via a single command on WebMD®, UpToDate®, PubMed™, and ICD9.

Dragon Medical lets physicians navigate any Windows®-based EHR system using voice commands—*three times faster than most people can type or click with a mouse.*

Additionally, Dragon Medical can now be installed and supported on Microsoft Windows Vista 64-bit operating systems as well as Microsoft Windows 7, 32-bit and 64-bit operating systems.

Dragon Medical Gives Physician Practices the Power to Achieve Maximum Efficiency

Dragon Medical lets clinicians dictate faster and more accurately than ever before. Dragon Medical 10 is 20% more accurate before enrollment than Dragon NaturallySpeaking 9, which means clinicians will save time dictating and spend little or no time correcting dictation. Dragon Medical offers virtually instant response time, saving clinicians valuable minutes in their day—no more waiting for transcribed reports or typing into the EHR.

- **Dictate anywhere in the EHR.** Dragon Medical allows clinicians to dictate anywhere in an EHR system, while reviewing Lab Tests, Patient History, or Current Medications. Clinicians no longer have to click back and forth between information they're reviewing and the dictation window. They dictate, while reviewing information in Hidden Mode, which allows the physician to place the dictation directly where he or she wishes.
- **Accelerate clinician adoption and acceptance of EHR systems.** Dragon Medical reduces the time spent documenting care in an EHR using speech-driven navigation and narrative dictation.

With Dragon Medical, Practices Can Deliver Higher Quality Care

Clinicians receive a host of key advantages with Dragon Medical 10 compared to Dragon NaturallySpeaking Medical 9 or Dragon NaturallySpeaking 10 non-medical solutions:

- **Spend more time with patients.** Increased accuracy means fewer errors to correct, which lets clinicians spend more time with patients, improving both quality of care and patient satisfaction.
- **Dictate in their own words.** Dragon Medical's free-text dictation capability supports more detailed History of Present Illness, more flexible Review of Systems, and more descriptive Assessment and Plan—the “medical decision-making” aspects of the note—which give referring clinicians and ancillary providers a clearer and more detailed patient assessment and prognosis.
- **Medical information at their finger tips.** Dragon Medical offers multiple voice shortcuts for searching medical information on the web. Physicians can now search medical data via a single command on WebMD®, UpToDate®, PubMed™ and ICD9. These commands can be said at any time without even having an internet browser open. These commands combine multiple clicks into one fast command for the busy physician. Simply say “Search UpToDate for Wellbutrin contraindications” and Dragon Medical and UpToDate take you there.
- **Secure patient information.** Only Dragon Medical supports HIPAA compliance guidelines to protect patient security and confidentiality.

“Our decision to integrate Dragon Medical with our EHR system was the right one...Now, 69 providers create and edit patient reports in one sitting through free-form dictation. Report turnaround times have gone from up to three weeks to minutes. Accuracy rates top 98%...we saved \$415,000 on transcription alone in the first year. The payback on our Dragon Medical investment took only six weeks...”

– Douglas Golding, MD
 Medical Director and Chief Medical
 Informatics Officer
 Lifetime Health Medical Group
 Buffalo and Rochester, New York

- Improve clinician satisfaction.** Clinicians who use Dragon Medical report that it significantly improves their enjoyment of practicing medicine. By allowing them to use their time more effectively, and getting them home in time for dinner, clinician quality of life improves.

Dragon Medical Yields Cost-Savings and Profitability

Providers enjoy significant cost reductions when they move from typing, handwriting or transcription—or upgrade to Dragon Medical 10 from previous medical versions or non-medical solutions:

- Reduce the cost of documentation.** Eliminate transcription by speech-enabling the EHR, freeing up resources to focus more on patients to help practice efficiency. Healthcare organizations that are using Dragon Medical 10 today are significantly lowering their transcription costs by hundreds of thousands—or even millions of dollars—annually.
- Support higher quality and more complete documentation.** Using Dragon Medical results in higher levels of reimbursement than notes built by “point and click” EHR templates alone.
- Reduce denials.** More complete, accurate documentation improves coding effectiveness and provides richer detail per patient, giving physicians greater confidence to code at higher levels than with an EHR system alone.

- Increase practice volume.** Faster, more accurate response reduces time spent on documentation, allowing clinicians to see more patients and increase practice revenue and profitability.

Dragon Medical is the Right Choice for Practicing Clinicians

Dragon Medical is by far the #1 speech recognition solution in healthcare today. Dragon Medical technology is used by over 100,000 clinicians in the U.S. to document clinical records and dictate correspondence, making it the most widely used speech recognition solution for providers. Clinicians use it with EHR systems such as Allscripts™, Epic®, GE®, NextGen®, Cerner®, eClinicalWorks®, Eclipsys® and dozens more Windows®-based EHR software.

- Based on laboratory testing, Dragon Medical is over 38% more accurate than Dragon NaturallySpeaking Professional or Dragon NaturallySpeaking Preferred in clinical settings.**
- Even rarely used medical terms appear in Dragon Medical the first time clinicians say them. No need to add or train words with Dragon Medical.**

Whether the physician’s country of origin is India, China, Pakistan, England, the U.S., or Australia, Dragon Medical recognizes his or her speech patterns—it’s heard them before.

Dragon Medical is the right solution for your clinical setting, as compared to non-medical Dragon offerings.

Features	Dragon Medical 10	Other Speech Recognition Software
Comprehensive Medical Vocabulary Library	✓	No
EHR Support	✓	No
HIPAA Supportive	✓	No
Hidden Mode	✓	No
DragonTemplates	✓	✓
Medical Formatting Rules	✓	No
Improved Auto-Transcription	✓	No
Correction-Only Profile	✓	No
PowerMic Ready	✓	No
MyCommands Window	✓	No
Improved Enterprise Security Features	✓	No

Nuance Healthcare Solutions

Dictaphone® Enterprise Speech System—On-site dictation/transcription platform with background and front-end speech recognition with full controls and advanced workflow flexibility.

Dragon® Medical—A real-time speech recognition program that works with virtually any Windows®-based or Citrix® EHR system for efficient report completion, and easy navigation and adoption of the EHR.

eScription—On-demand platform for computer aided medical transcription, using background speech recognition to turn clinician dictation into formatted draft documents that medical transcriptionists—whether in-house or outsourced—can quickly review and edit, typically doubling productivity.

PowerScribe®—A speech recognition solution that can help radiology departments significantly reduce report turnaround time and lower transcription costs by as much as 75%-100% a year.

RadCube™—A comprehensive, yet flexible, data warehouse for multidimensional business analysis and visualization.

RadPort™—A secure, web-based decision support application that ensures appropriate high-tech diagnostic image ordering.

RadWhere™—A data-driven, front-end radiology speech recognition reporting application designed for multi-site workflow orchestration.

Veriphy™—A critical test results management solution that enhances patient care, increases physician productivity, improves risk management and automates compliance.



eScription

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EHRs Certified with Dragon Medical

Although Dragon Medical works instantly alongside most windows-based EHRs, Nuance has developed the Dragon Medical EHR Certification Program to facilitate collaboration between Nuance and EHR vendors in order to optimize the EHRs' of end-users. The following EHRs have been deemed "Dragon Medical Certified":

- Allscripts™ Enterprise™ EHR
- Cerner® PowerChart®
- eClinical Works®
- EpicCare® Ambulatory
- Mckesson® Practice Partner®
- Picis® ED PulseCheck®
- Amazing Charts

About Nuance Healthcare

Nuance Healthcare is a division of Nuance Communications, the world's leading provider of speech and imaging solutions. Today, Nuance Healthcare provides the most comprehensive family of speech-driven clinical documentation solutions available anywhere. Our vision is to accelerate the adoption of EHR systems, helping providers maximize the return on their technology investments.

Let Us Be Your Partner

Let us help you achieve your vision of computer-based clinical documentation and communication created at the point of care.

To learn more about how Nuance can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at **866-748-9537** or visit **www.nuance.com/healthcare**.

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