

Nuance Employee Productivity Suite

Code	Product	LIST (USD)	LIST(CDN)
EPS BASE SOFTWARE			
EPS-090010	Nuance EPS Base Module (PBX Integration) - Price per port (Includes Corporate Directory and RealSpeak - US English)	\$ 825.00	\$ 908.00
EPS-090020	Nuance EPS Base Module (IVR Integration) - Price per port (Includes Corporate Directory and RealSpeak - US English)	\$ 495.00	\$ 545.00
EPS-090030	Nuance EPS redundant software license - (PBX Integration) (Addition to Nuance EPS Module. Price per port)	\$ 825.00	\$ 908.00
EPS-090040	Nuance EPS redundant software license - (IVR Integration) (Addition to Nuance EPS Module. Price per port)	\$ 495.00	\$ 545.00
EPS-090050	Nuance EPS Base Entries - Block of 100	\$ 110.00	\$ 121.00
EPS-090060	Nuance EPS Base Entries - Block 500	\$ 440.00	\$ 484.00
EPS-090070	Nuance EPS Base Entries - Block of 2,500	\$ 1,650.00	\$ 1,815.00
EPS-090080	Nuance EPS Base Entries - Block of 10,000	\$ 4,400.00	\$ 4,840.00
EPS-090090	Nuance EPS Base Entries - Block of 25,000	\$ 8,250.00	\$ 9,075.00
EPS-090100	Nuance EPS Base Entries - Block of 50,000	\$ 11,000.00	\$ 12,100.00
EPS-090110	Professional Name Recordings - Cost per name	\$ 0.95	\$ 1.10
EPS-090120	Professional Name Recordings - Cost per name (For systems over 25,000 names)	\$ 0.75	\$ 0.85
Auto Attendant			
SPB-090030	Nuance EPS Internal Dialer Software Starter Pack - 4 Ports/ 500 Directory Names (Includes Nuance EPS Base Ports & Entries; Plus 4 Internal Dialer ports, 500 AA Entries, Directory Interface & RealSpeak Modules)	\$ 6,600.00	\$ 7,260.00
SPB-090040	Nuance EPS Internal Dialer Software Starter Pack - 8 Ports/ 2,500 Directory Names (Includes Nuance EPS Base Ports & Entries; Plus 8 Internal Dialer ports, 2500 AA Entries, Directory Interface & RealSpeak Modules)	\$ 15,125.00	\$ 16,638.00
SSW-091010	Nuance Internal Dialer software license (Addition to Nuance EPS Base Module. Price per port)	\$ 550.00	\$ 605.00
SSW-091020	SpeechAttendant™ Front Desk Module (Addition to Nuance Internal Dialer License. Price per port)	\$ 550.00	\$ 605.00
SSW-091030	OpenSpeechAttendant™ Front Desk Module (Addition to Nuance Internal Dialer License. Price per port)	\$ 550.00	\$ 605.00
SSW-091040	Nuance EPS AA Entries - Block of 100	\$ 165.00	\$ 182.00
SSW-091050	Nuance EPS AA Entries - Block of 500	\$ 660.00	\$ 726.00
SSW-091060	Nuance EPS AA Entries - Block of 2,500	\$ 2,475.00	\$ 2,723.00
SSW-091070	Nuance EPS AA Entries - Block of 10,000	\$ 6,600.00	\$ 7,260.00
SSW-091080	Nuance EPS AA Entries - Block of 25,000	\$ 12,375.00	\$ 13,613.00
SSW-091090	Nuance EPS AA Entries - Block of 50,000	\$ 16,500.00	\$ 18,150.00
SSW-091100	Nuance EPS Directory Interface Module	\$ 2,189.00	\$ 2,408.00
SSW-091110	Nuance EPS Language Pack - Bilingual US English / CDN French	\$ 2,189.00	\$ 2,408.00
SSW-091120	Nuance EPS Language Pack - Bilingual US English/ US Spanish	\$ 2,189.00	\$ 2,408.00
SSW-091130	RealSpeak™ Enhanced Text to Speech - (US English)	\$ 1,089.00	\$ 1,198.00
SSW-091140	RealSpeak™ Enhanced Text to Speech - (French)	\$ 1,089.00	\$ 1,198.00
SSW-091150	RealSpeak™ Enhanced Text to Speech - (Spanish)	\$ 1,089.00	\$ 1,198.00
SSW-091160	SpeechSecure™ voice print (price per voice user)	\$ 16.50	\$ 19.00
SSW-091170	Nuance EPS software license upgrade for supported version per port (hardware/implementation not included)	\$ 550.00	\$ 605.00
SSW-091180	Nuance EPS software license upgrade for non-supported version per port (hardware/implementation not included)	\$ 1,100.00	\$ 1,210.00
SSW-091190	Nuance Verifier (per port)	\$ 500.00	\$ 550.00
SSW-092910	Nuance EPS language selection - EN.US/FR.CA Bilingual	\$ -	\$ -
SSW-092920	Nuance EPS language selection - EN.US/EN.ES Bilingual	\$ -	\$ -
SSW-092930	Nuance EPS language selection - EN.AU	\$ -	\$ -
SSW-092940	Nuance EPS language selection - FR.FR	\$ -	\$ -
SSW-092950	Nuance EPS language selection - EN.GB	\$ -	\$ -
SSW-093000	VXML API integration license	\$ 50,000.00	\$ 55,000.00
Expansion Codes (Existing SA 9 and OSA 2 or older systems only)			
SSW-092000	Nuance SpeechAttendant port (PBX integration) - For expansion of legacy systems only (per port)	\$ 1,925.00	\$ 2,118.00
SSW-092100	Nuance OpenSpeech Attendant port (IVR integration) - For expansion of legacy only (per port)	\$ 1,595.00	\$ 1,755.00
SSW-092200	Nuance Internal Dialer port (PBX integration) - For expansion of existing systems only (per port)	\$ 1,375.00	\$ 1,513.00
SSW-092300	Nuance Internal Dialer port (IVR integration) - For expansion of existing systems only (per port)	\$ 1,045.00	\$ 1,150.00
SSW-092400	Nuance Expansion AA entries - Block of 100 - For expansion of legacy systems only	\$ 560.00	\$ 616.00
SSW-092500	Nuance Expansion AA entries - Block of 500 - For expansion of legacy systems only	\$ 2,100.00	\$ 2,310.00
SSW-092600	Nuance Expansion AA entries - Block of 2,500 - For expansion of legacy systems only	\$ 9,000.00	\$ 9,900.00
SSW-092700	Nuance Expansion AA entries - Block of 10,000 - For expansion of legacy systems only	\$ 24,300.00	\$ 26,730.00
SSW-092800	Nuance Expansion AA entries - Block of 25,000 - For expansion of legacy systems only	\$ 54,000.00	\$ 59,400.00
SSW-092900	Nuance Expansion AA entries - Block of 50,000 - For expansion of legacy systems only	\$ 91,800.00	\$ 100,980.00
Professional Services			
SPS-092010	Remote Professional Services for System 500 Entries or less- Remote installation, Configuration and Training provided by Nuance. On site physical installation sold separately.	\$ 2,500.00	\$ 2,750.00
SPS-092020	Remote Implementation Services for System of 501-2,500 Entries - Remote installation, Configuration and Training. On site physical installation sold separately.	\$ 4,000.00	\$ 4,400.00
SPS-092030	Remote Professional Services for System of 2501-5,000 Entries - Remote installation, Configuration and Training provided by Nuance. On site physical installation sold separately.	\$ 7,500.00	\$ 8,250.00
SPS-092040	Remote Professional Services for System of 5001-10,000 Entries - Remote installation, Configuration and Training provided by Nuance. On site physical installation sold separately.	\$ 10,000.00	\$ 11,000.00
SPS-092050	Remote Professional Services for System of 10,001-15,000 Entries -Remote installation, Configuration and Training provided by Nuance. On site physical installation sold separately.	\$ 12,500.00	\$ 13,750.00
SPS-092060	Remote Professional Services for System of 15,001-20,000 Entries -Remote installation, Configuration and Training provided by Nuance. On site physical installation sold separately.	\$ 15,000.00	\$ 16,500.00
SPS-092070	Remote Professional Services for System of 20,001-25,000 Entries -Remote installation, Configuration and Training provided by Nuance. On site physical installation sold separately.	\$ 17,500.00	\$ 19,250.00
SPS-092180	Remote Professional Services for System of 25,001-50,000 Entries -Remote installation, Configuration and Training provided by Nuance. On site physical installation sold separately.	\$ 25,500.00	\$ 28,050.00
SPS-092190	Remote Professional Services for System of 50,001-100,000 Entries -Remote installation, Configuration and Training provided by Nuance. On site physical installation sold separately.	\$ 36,000.00	\$ 39,600.00
SPS-092080	On site Professional Services. Includes T&L in North America (must include remote services in addition to this line item)	\$ 4,000.00	\$ 4,400.00
SPS-092090	ASR/TTS Server Installation - Installation by Nuance.	\$ 2,000.00	\$ 2,200.00
SPS-092100	On-site Professional Service Pack - Includes on-Site Fee - Services provided by Nuance	\$ 2,000.00	\$ 2,200.00
SPS-092110	Remote Professional Service Pack - Services provided by Nuance	\$ 1,500.00	\$ 1,650.00
SPS-092120	Partner Support Install Pack - Supplies remote support for complete partner led implementations - Required for all full partner installations	\$ 1,200.00	\$ 1,320.00
SPS-092130	Nuance™ Direct Remote Services - Hourly Rate (minimum billed time: 1 hour) - Provided by Nuance	\$ 200.00	\$ 220.00
SPS-092160	Professional Prompt Recordings - Cost per prompt	\$ 10.00	\$ 11.00

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Training			
SPS-092170	Web based Partner Certification Training for on-site installation. (Nuance performing remote installation / Project Management)	\$ 4,000.00	\$ 4,400.00
SPEECHCARE™ MAINTENANCE & SUPPORT SERVICES			
SMS-093000	SpeechCare™ Premium Edition maintenance and support services (Percentage of name recordings & current software MSRP. Price per year)	\$ 0.20	\$ 0.20
SMS-093010	SpeechCare™ Enterprise Edition maintenance and support services (Percentage of name recordings & current software MSRP. Price per year)	\$ 0.15	\$ 0.15
SMS-093020	SpeechCare™ Premium Edition maintenance and support services - (Monthly Adjustment)	\$ 0.02	\$ 0.02
SMS-093030	SpeechCare™ Enterprise Edition maintenance and support services - (Monthly Adjustment)	\$ 0.02	\$ 0.02
SMS-094000	SpeechCare™ Platinum Edition maintenance and support services (Percentage of name recordings & current software MSRP. Price per year)	\$ 0.35	\$ 0.35
SMS-094010	SpeechCare™ Platinum Edition maintenance and support services - (Monthly Adjustment)	\$ 0.04	\$ 0.04
SPEECHCARE™ Services for SpeechAttendant™ version 9 and below			
SMS-093040	SpeechCare™ Enterprise Edition support services for SpeechAttendant™ version 9 & below (per port, per month) (up to 10,000 entries) - For renewal adjustment purposes only	\$ 100.00	\$ 110.00
SMS-093050	SpeechCare™ Enterprise Edition support services for SpeechAttendant™ version 9 & below (per port, per month) (10,001 to 25,000 entries) - For renewal adjustment purposes only	\$ 140.00	\$ 154.00
SMS-093060	SpeechCare™ Enterprise Edition support services for SpeechAttendant™ version 9 & below (Up to 5,000 entries) (per port, per year)	\$ 590.00	\$ 649.00
SMS-093070	SpeechCare™ Enterprise Edition support services for SpeechAttendant™ version 9 & below (5,001 to 10,000 entries) (per port, per year)	\$ 1,100.00	\$ 1,210.00
SMS-093080	SpeechCare™ Enterprise Edition support services for SpeechAttendant™ version 9 & below (10,001 to 25,000 entries) (per port, per year)	\$ 1,500.00	\$ 1,650.00
SMS-093090	SpeechCare™ Premium Edition support services for SpeechAttendant™ version 9 & below (per port, per month) (up to 10,000 entries) - For renewal adjustment purposes only	\$ 140.00	\$ 154.00
SMS-093100	SpeechCare™ Premium Edition support services for SpeechAttendant™ version 9 & below (per port, per month) (10,001 to 25,000 entries) - For renewal adjustment purposes only	\$ 180.00	\$ 198.00
SMS-093110	SpeechCare™ Premium Edition support services for SpeechAttendant™ version 9 & below (up to 5,000 entries) (per port, per year)	\$ 795.00	\$ 875.00
SMS-093120	SpeechCare™ Premium Edition support services for SpeechAttendant™ version 9 & below (5,001 to 10,000 entries) (per port, per year)	\$ 1,490.00	\$ 1,639.00
SMS-093130	SpeechCare™ Premium Edition support services for SpeechAttendant™ version 9 & below (10,001 to 25,000 entries) (per port, per year)	\$ 1,990.00	\$ 2,189.00
SPEECHCARE™ Services for EPS software - per year absolute costs per part number			
SMS-093140	SpeechCare™ Premium support services: EPS Base Module - PBX Integration (Price Per Year. Required for each unit ordered of #EPS-090010)	\$ 165.00	\$ 181.60
SMS-093150	SpeechCare™ Enterprise support services: EPS Base Module - PBX Integration (Price Per Year. Required for each unit ordered of #EPS-090010)	\$ 123.75	\$ 136.20
SMS-093160	SpeechCare™ Premium support services: EPS Base Module - IVR Integration (Price Per Year. Required for each unit ordered of #EPS-090020)	\$ 99.00	\$ 109.00
SMS-093170	SpeechCare™ Enterprise support services: EPS Base Module - IVR Integration (Price Per Year. Required for each unit ordered of #EPS-090020)	\$ 74.25	\$ 81.75
SMS-093180	SpeechCare™ Premium support services: EPS redundant software license - PBX Integration (Price Per Year. Required for each unit ordered of #EPS-090030)	\$ 165.00	\$ 181.60
SMS-093190	SpeechCare™ Enterprise support services: EPS redundant software license - PBX Integration (Price Per Year. Required for each unit ordered of #EPS-090030)	\$ 123.75	\$ 136.20
SMS-093200	SpeechCare™ Premium support services: EPS redundant software license - IVR Integration (Price Per Year. Required for each unit ordered of #EPS-090040)	\$ 99.00	\$ 109.00
SMS-093210	SpeechCare™ Enterprise support services: EPS redundant software license - IVR Integration (Price Per Year. Required for each unit ordered of #EPS-090040)	\$ 74.25	\$ 81.75
SMS-093220	SpeechCare™ Premium support services: EPS Base Entries - Block of 100 (Price Per Year. Required for each unit ordered of #EPS-090050)	\$ 22.00	\$ 24.20
SMS-093230	SpeechCare™ Enterprise support services: EPS Base Entries - Block of 100 (Price Per Year. Required for each unit ordered of #EPS-090050)	\$ 16.50	\$ 18.15
SMS-093240	SpeechCare™ Premium support services: EPS Base Entries - Block of 500 (Price Per Year. Required for each unit ordered of #EPS-090060)	\$ 88.00	\$ 96.80
SMS-093250	SpeechCare™ Enterprise support services: EPS Base Entries - Block of 500 (Price Per Year. Required for each unit ordered of #EPS-090060)	\$ 66.00	\$ 72.60
SMS-093260	SpeechCare™ Premium support services: EPS Base Entries - Block of 2,500 (Price Per Year. Required for each unit ordered of #EPS-090070)	\$ 330.00	\$ 363.00
SMS-093270	SpeechCare™ Enterprise support services: EPS Base Entries - Block of 2,500 (Price Per Year. Required for each unit ordered of #EPS-090070)	\$ 247.50	\$ 272.25
SMS-093280	SpeechCare™ Premium support services: EPS Base Entries - Block of 10,000 (Price Per Year. Required for each unit ordered of #EPS-090080)	\$ 880.00	\$ 968.00
SMS-093290	SpeechCare™ Enterprise support services: EPS Base Entries - Block of 10,000 (Price Per Year. Required for each unit ordered of #EPS-090080)	\$ 660.00	\$ 726.00
SMS-093300	SpeechCare™ Premium support services: EPS Base Entries - Block of 25,000 (Price Per Year. Required for each unit ordered of #EPS-090090)	\$ 1,650.00	\$ 1,815.00
SMS-093310	SpeechCare™ Enterprise support services: EPS Base Entries - Block of 25,000 (Price Per Year. Required for each unit ordered of #EPS-090090)	\$ 1,237.50	\$ 1,361.25
SMS-093320	SpeechCare™ Premium support services: EPS Base Entries - Block of 50,000 (Price Per Year. Required for each unit ordered of #EPS-090100)	\$ 2,200.00	\$ 2,420.00
SMS-093330	SpeechCare™ Enterprise support services: EPS Base Entries - Block of 50,000 (Price Per Year. Required for each unit ordered of #EPS-090100)	\$ 1,650.00	\$ 1,815.00
SMS-093340	SpeechCare™ Premium support services: Professional Name Recordings (Price Per Year. Required for each unit ordered of #EPS-090110)	\$ 0.19	\$ 0.22
SMS-093350	SpeechCare™ Enterprise support services: Professional Name Recordings (Price Per Year. Required for each unit ordered of #EPS-090110)	\$ 0.14	\$ 0.17
SMS-093360	SpeechCare™ Premium support services: Professional Name Recordings - For systems over 25,000 names (Price Per Year. Required for each unit ordered of #EPS-090120)	\$ 0.15	\$ 0.17
SMS-093370	SpeechCare™ Enterprise support services: Professional Name Recordings - For systems over 25,000 names (Price Per Year. Required for each unit ordered of #EPS-090120)	\$ 0.11	\$ 0.13

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SPEECHCARE™ Services for SpeechAttendant software - per year absolute costs per part number			
SMS-093380	SpeechCare™ Premium support services: Internal Dialer Software Starter Pack - 4 Ports/ 500 Directory Names (Price Per Year. Required for each unit ordered of #SPB-090030)	\$ 1,320.00	\$ 1,452.00
SMS-093390	SpeechCare™ Enterprise support services: Internal Dialer Software Starter Pack - 4 Ports/ 500 Directory Names (Price Per Year. Required for each unit ordered of #SPB-090030)	\$ 990.00	\$ 1,089.00
SMS-093400	SpeechCare™ Premium support services: Internal Dialer Software Starter Pack - 8 Ports/ 2,500 Directory Names (Price Per Year. Required for each unit ordered of #SPB-090040)	\$ 3,025.00	\$ 3,327.60
SMS-093410	SpeechCare™ Enterprise support services: Internal Dialer Software Starter Pack - 8 Ports/ 2,500 Directory Names (Price Per Year. Required for each unit ordered of #SPB-090040)	\$ 2,268.75	\$ 2,495.70
SMS-093420	SpeechCare™ Premium support services: Internal Dialer software license (Price Per Year. Required for each unit ordered of #SSW-091010)	\$ 110.00	\$ 121.00
SMS-093430	SpeechCare™ Enterprise support services: Internal Dialer software license (Price Per Year. Required for each unit ordered of #SSW-091010)	\$ 82.50	\$ 90.75
SMS-093440	SpeechCare™ Premium support services: SpeechAttendant™ Front Desk Module (Price Per Year. Required for each unit ordered of #SSW-091020)	\$ 110.00	\$ 121.00
SMS-093450	SpeechCare™ Enterprise support services: SpeechAttendant™ Front Desk Module (Price Per Year. Required for each unit ordered of #SSW-091020)	\$ 82.50	\$ 90.75
SMS-093460	SpeechCare™ Premium support services: OpenSpeechAttendant™ Front Desk Module (Price Per Year. Required for each unit ordered of #SSW-091030)	\$ 110.00	\$ 121.00
SMS-093470	SpeechCare™ Enterprise support services: OpenSpeechAttendant™ Front Desk Module (Price Per Year. Required for each unit ordered of #SSW-091030)	\$ 82.50	\$ 90.75
SMS-093480	SpeechCare™ Premium support services: EPS AA Entries - Block of 100 (Price Per Year. Required for each unit ordered of #SSW-091040)	\$ 33.00	\$ 36.40
SMS-093490	SpeechCare™ Enterprise support services: EPS AA Entries - Block of 100 (Price Per Year. Required for each unit ordered of #SSW-091040)	\$ 24.75	\$ 27.30
SMS-093500	SpeechCare™ Premium support services: EPS AA Entries - Block of 500 (Price Per Year. Required for each unit ordered of #SSW-091050)	\$ 132.00	\$ 145.20
SMS-093510	SpeechCare™ Enterprise support services: EPS AA Entries - Block of 500 (Price Per Year. Required for each unit ordered of #SSW-091050)	\$ 99.00	\$ 108.90
SMS-093520	SpeechCare™ Premium support services: EPS AA Entries - Block of 2,500 (Price Per Year. Required for each unit ordered of #SSW-091060)	\$ 495.00	\$ 544.60
SMS-093530	SpeechCare™ Enterprise support services: EPS AA Entries - Block of 2,500 (Price Per Year. Required for each unit ordered of #SSW-091060)	\$ 371.25	\$ 408.45
SMS-093540	SpeechCare™ Premium support services: EPS AA Entries - Block of 10,000 (Price Per Year. Required for each unit ordered of #SSW-091070)	\$ 1,320.00	\$ 1,452.00
SMS-093550	SpeechCare™ Enterprise support services: EPS AA Entries - Block of 10,000 (Price Per Year. Required for each unit ordered of #SSW-091070)	\$ 990.00	\$ 1,089.00
SMS-093560	SpeechCare™ Premium support services: EPS AA Entries - Block of 25,000 (Price Per Year. Required for each unit ordered of #SSW-091080)	\$ 2,475.00	\$ 2,722.60
SMS-093570	SpeechCare™ Enterprise support services: EPS AA Entries - Block of 25,000 (Price Per Year. Required for each unit ordered of #SSW-091080)	\$ 1,856.25	\$ 2,041.95
SMS-093580	SpeechCare™ Premium support services: EPS AA Entries - Block of 50,000 (Price Per Year. Required for each unit ordered of #SSW-091090)	\$ 3,300.00	\$ 3,630.00
SMS-093590	SpeechCare™ Enterprise support services: EPS AA Entries - Block of 50,000 (Price Per Year. Required for each unit ordered of #SSW-091090)	\$ 2,475.00	\$ 2,722.50
SMS-093600	SpeechCare™ Premium support services: EPS Directory Interface Module (Price Per Year. Required for each unit ordered of #SSW-091100)	\$ 437.80	\$ 481.60
SMS-093610	SpeechCare™ Enterprise support services: EPS Directory Interface Module (Price Per Year. Required for each unit ordered of #SSW-091100)	\$ 328.35	\$ 361.20

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SMS-093620	SpeechCare™ Premium support services: EPS Language Pack - Bilingual US English / CDN French (Price Per Year. Required for each unit ordered of #SSW-091110)	\$ 437.80	\$ 481.60
SMS-093630	SpeechCare™ Enterprise support services: EPS Language Pack - Bilingual US English / CDN French (Price Per Year. Required for each unit ordered of #SSW-091110)	\$ 328.35	\$ 361.20
SMS-093640	SpeechCare™ Premium support services: EPS Language Pack - Bilingual US English/ US Spanish (Price Per Year. Required for each unit ordered of #SSW-091120)	\$ 437.80	\$ 481.60
SMS-093650	SpeechCare™ Enterprise support services: EPS Language Pack - Bilingual US English/ US Spanish (Price Per Year. Required for each unit ordered of #SSW-091120)	\$ 328.35	\$ 361.20
SMS-093660	SpeechCare™ Premium support services: RealSpeak™ Enhanced Text to Speech - US English (Price Per Year. Required for each unit ordered of #SSW-091130)	\$ 217.80	\$ 239.60
SMS-093670	SpeechCare™ Enterprise support services: RealSpeak™ Enhanced Text to Speech - US English (Price Per Year. Required for each unit ordered of #SSW-091130)	\$ 163.35	\$ 179.70
SMS-093680	SpeechCare™ Premium support services: RealSpeak™ Enhanced Text to Speech - French (Price Per Year. Required for each unit ordered of #SSW-091140)	\$ 217.80	\$ 239.60
SMS-093690	SpeechCare™ Enterprise support services: RealSpeak™ Enhanced Text to Speech - French (Price Per Year. Required for each unit ordered of #SSW-091140)	\$ 163.35	\$ 179.70
SMS-093700	SpeechCare™ Premium support services: RealSpeak™ Enhanced Text to Speech - Spanish (Price Per Year. Required for each unit ordered of #SSW-091150)	\$ 217.80	\$ 239.60
SMS-093710	SpeechCare™ Enterprise support services: RealSpeak™ Enhanced Text to Speech - Spanish (Price Per Year. Required for each unit ordered of #SSW-091150)	\$ 163.35	\$ 179.70
SMS-093720	SpeechCare™ Premium support services: SpeechSecure™ voice print (Price Per Year. Required for each unit ordered of #SSW-091160)	\$ 3.30	\$ 3.80
SMS-093730	SpeechCare™ Enterprise support services: SpeechSecure™ voice print (Price Per Year. Required for each unit ordered of #SSW-091160)	\$ 2.48	\$ 2.85
SMS-093740	SpeechCare™ Premium support services: EPS software license upgrade for supported version (Price Per Year. Required for each unit ordered of #SSW-091170)	\$ 110.00	\$ 121.00
SMS-093750	SpeechCare™ Enterprise support services: EPS software license upgrade for supported version (Price Per Year. Required for each unit ordered of #SSW-091170)	\$ 82.50	\$ 90.75
SMS-093760	SpeechCare™ Premium support services: EPS software license upgrade for non-supported version (Price Per Year. Required for each unit ordered of #SSW-091180)	\$ 220.00	\$ 242.00
SMS-093770	SpeechCare™ Enterprise support services: EPS software license upgrade for non-supported version (Price Per Year. Required for each unit ordered of #SSW-091180)	\$ 165.00	\$ 181.50
SMS-093780	SpeechCare™ Premium support services: Nuance Verifier (Price Per Year. Required for each unit ordered of #SSW-091190)	\$ 100.00	\$ 110.00
SMS-093790	SpeechCare™ Enterprise support services: Nuance Verifier (Price Per Year. Required for each unit ordered of #SSW-091190)	\$ 75.00	\$ 82.50
EPS Hardware			
SHW-094000	Dell Tower server including RAID 1 / Hardware and utility software package included	\$ 6,545.00	\$ 7,200.00
SHW-094010	Dell Rack server Including RAID 1 / Dell rail kit, Hardware & utility software package included	\$ 5,925.00	\$ 6,518.00
SHW-094020	Client-Provided Server - Compaq	\$ -	\$ -
SHW-094030	Client-Provided Server - HP	\$ -	\$ -
SHW-094040	Client-Provided Server - IBM	\$ -	\$ -
SHW-094050	Client-Provided Server - Dell	\$ -	\$ -
SHW-094060	Client-Provided Server - Other	\$ -	\$ -
SHW-094070	Digital - 4 Port Integration (D42 JCT Telephony board). For special bundles only. Available for Avaya, Nortel, NEC, Siemens Hi-com, Mitel	\$ -	\$ -
SHW-094080	SIP Interface - 4 Port Integration. For special bundles only. Available for Avaya, Nortel, NEC, Siemens, Mitel Cisco, Dialogic DMG Audiocodes	\$ -	\$ -
SHW-094090	Analog - 4 Port Integration (D41 JCT LS telephony board) For special bundles only. Available for Avaya, Nortel BCM, NEC, Siemens Hi-Path, Mitel and most others...	\$ -	\$ -
SHW-094210	4 Port Analog voice board (D41-JCT-LS)	\$ 1,025.00	\$ 1,128.00
SHW-094220	12 Port Analog voice board (D120JCT-LS)	\$ 2,475.00	\$ 2,723.00
SHW-094230	4 Port Digital voice board (D42 JCT)	\$ 2,205.00	\$ 2,426.00
SHW-094240	8 Port Digital voice board (D82 JCT)	\$ 2,825.00	\$ 3,108.00
SHW-094250	Voice board - D480JCT111U	\$ 8,295.00	\$ 9,125.00
SHW-094260	Voice board - D240JCT-T1	\$ 4,045.00	\$ 4,450.00
SHW-094270	TIMG T1/E1 IP media gateway	\$ 5,065.00	\$ 5,572.00
SHW-094280	Customers provided server package	\$ 435.00	\$ 479.00
SHW-094290	Additional CPU for Dell Tower server	\$ 795.00	\$ 875.00
SHW-094300	Additional CPU for Dell Rack server	\$ 795.00	\$ 875.00
SHW-094310	Additional 2GB of RAM for Dell Tower server	\$ 365.00	\$ 402.00
SHW-094320	Additional 2GB of RAM for Dell Rack mount server	\$ 365.00	\$ 402.00
SHW-094330	SQL server Standard Edition	\$ 3,035.00	\$ 3,339.00
SHW-094390	Windows 2003 Server OS	\$ 1,313.00	\$ 1,445.00
SHW-094400	Dell 72GB Hard Drive for 29xx models	\$ 460.00	\$ 506.00

Code	Product	LIST (USD)	LIST(CDN)
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Automated Password Reset (APR)

APR Server Software License			
2000-300-000	Password Agent Reset Server License	\$ 33,000.00	\$ 36,300.00
1900-500-000	SpikeCore Web Service License	\$ 33,000.00	\$ 36,300.00
APR Agent Software License			
2000-400-001	Password Agent Reset License (Per seat) (100 to 500 seats) adapter for Active Directory Only	\$ 5.50	\$ 6.05
2000-400-002	Password Agent Reset License (Per seat) (100 to 500 seats) includes any 3 adapters from Adapter List	\$ 12.65	\$ 13.92
2000-400-003	Password Agent Reset License (Per seat) (100 to 500 seats) for any additional adapter	\$ 6.60	\$ 7.26
2000-401-001	Password Agent Reset License (Per seat) (500 to 2500 seats) adapter for Active Directory Only	\$ 5.23	\$ 5.75
2000-401-002	Password Agent Reset License (Per seat) (500 to 2500 seats) includes any 3 adapters from Adapter List	\$ 12.38	\$ 13.61
2000-401-003	Password Agent Reset License (Per seat) (500 to 2500 seats) for any additional adapter	\$ 6.33	\$ 6.96
2000-402-001	Password Agent Reset License (Per seat) (2501 to 5000 seats) adapter for Active Directory Only	\$ 4.95	\$ 5.45
2000-402-002	Password Agent Reset License (Per seat) (2501 to 5000 seats) includes any 3 adapters from Adapter List	\$ 12.10	\$ 13.31
2000-402-003	Password Agent Reset License (Per seat) (2501 to 5000 seats) for any additional adapter	\$ 6.05	\$ 6.66
2000-403-001	Password Agent Reset License (Per seat) (5001 to 10000 seats) adapter for Active Directory Only	\$ 4.68	\$ 5.14
2000-403-002	Password Agent Reset License (Per seat) (5001 to 10000 seats) includes any 3 adapters from Adapter List	\$ 11.83	\$ 13.01
2000-403-003	Password Agent Reset License (Per seat) (5001 to 10000 seats) for any additional adapter	\$ 5.78	\$ 6.35
2000-404-001	Password Agent Reset License (Per seat) (10001 to 25000 seats) adapter for Active Directory Only	\$ 4.40	\$ 4.84
2000-404-002	Password Agent Reset License (Per seat) (10001 to 25000 seats) includes any 3 adapters from Adapter List	\$ 11.55	\$ 12.71
2000-404-003	Password Agent Reset License (Per seat) (10001 to 25000 seats) for any additional adapter	\$ 5.50	\$ 6.05
2000-405-001	Password Agent Reset License (Per seat) (25001 to 50000 seats) adapter for Active Directory Only	\$ 3.85	\$ 4.24
2000-405-002	Password Agent Reset License (Per seat) (25001 to 50000 seats) includes any 3 adapters from Adapter List	\$ 11.28	\$ 12.40
2000-405-003	Password Agent Reset License (Per seat) (25001 to 50000 seats) for any additional adapter	\$ 5.23	\$ 5.75
2000-406-001	Password Agent Reset License (Per Seat) (50001 to 100000 seats) adapter for Active Directory Only	\$ 2.75	\$ 3.03
2000-406-002	Password Agent Reset License (Per Seat) (50001 to 100000 seats) includes any 3 adapters from Adapter List	\$ 11.00	\$ 12.10
2000-406-003	Password Agent Reset License (Per seat) (50001 to 100000 seats) for any additional adapter	\$ 4.95	\$ 5.45
2000-407-001	Password Agent Reset License (Per Seat) (Over 100000 seats) adapter for Active Directory Only	\$ 2.20	\$ 2.42
2000-407-002	Password Agent Reset License (Per Seat) (Over 100000 seats) includes any 3 adapters from Adapter List	\$ 10.73	\$ 11.80
2000-407-003	Password Agent Reset License (Per seat) (Over 100000 seats) for any additional adapter	\$ 4.68	\$ 5.14
APR Maintenance & Support			
2100-100-000	APR Product Maintenance calculated on list price	\$ 0.20	\$ 0.20
APR Professional Services			
2200-100-000	APR Installation, Training, and Tuning Services (2 days) Active Directory Only - Does not include T&E	\$ 4,400.00	\$ 4,840.00
2200-200-000	APR Installation, Training, and Tuning Services (12 days) any 3 adapters from Adapter List** - Does not include T&E	\$ 26,400.00	\$ 29,040.00
2200-300-000	APR Additional professional services - Daily Rate	\$ 2,200.00	\$ 2,420.00
APR Hardware			
2300-100-000	APR Spike Server Hardware Platform	\$ 5,500.00	\$ 6,050.00

cy Event Notification (EEN)

EEN Software			
EPSEEN-SW-0010	Speech Enabled EEN - Base License Fee	\$ 20,000.00	\$ 22,000.00
EPSEEN-SW-0020	EEN Speech Enabled - Each 4 Port License Fee (includes 4 Port Licenses)	\$ 4,000.00	\$ 4,400.00
EPSEEN-SW-0030	EEN Speech Enabled - Survey Option Add-on	\$ 4,500.00	\$ 4,950.00
EPSEEN-SW-0040	EEN Speech Enabled - Each Additional Partition	\$ 9,500.00	\$ 10,450.00
EPSEEN-SW-0050	EEN Speech Enabled - EEN DB Sync (per Partition)	\$ 4,500.00	\$ 4,950.00
EPSEEN-SW-0060	EEN Speech Enabled - Self-Population Webpage (per Partition)	\$ 4,500.00	\$ 4,950.00
EPSEEN-SW-0110	EEN Speech Enabled - Base License Fee - Backup Only	\$ 12,000.00	\$ 13,200.00
EPSEEN-SW-0120	EEN Speech Enabled - Additional 4 port - Backup Only	\$ 2,500.00	\$ 2,750.00
EPSEEN-SW-0140	EEN Speech Enabled - Partition Backup (per Partition)	\$ 4,750.00	\$ 5,225.00
EEN Maintenance & Support			
EPSEEN-SW-1010	Annual Maintenance and Support 24x7 coverage, based on Software List Price	\$ 0.20	\$ 0.20
EEN Professional Services			
EPSEEN-PS-2010	Speech Enabled EEN - Equipment Set-up,Remote Configuration and Installation	\$ 8,000.00	\$ 8,800.00
EPSEEN-PS-2020	Upgrade to SpeechEnabled EEN - Implementation and Set-Up Fee	\$ 8,000.00	\$ 8,800.00