

# Sub-optimal patient-physician experiences negatively impact everyone



**75%**

of US consumers wish their healthcare experiences were more personalized

**61%**

would visit their clinician more often if their healthcare experiences were more personalized

## Unsatisfied patients talk to more people about their healthcare experiences than satisfied patients

On average, an unsatisfied patient talks to **25 people**

On average, a satisfied patient talks to **3 people**



## Barriers to achieving the optimal patient experience

**50%**

of physicians time is spent documenting care

**80%**

of physicians are overextended or at capacity, with no time to see additional patients

## Meet the Nuance Dragon Ambient eXperience™ (DAX)

Transform the patient-physician experience



Automatically document care with clinical documentation that writes itself™

**83%**

say their physician is more personable and conversational

**81%**

say their physician is more focused

**75%**

say their physician spends less time on the computer

Discover how Nuance DAX can benefit you.

[Learn more](#)