

# Eliminate distractions and improve work practices

Time-saving, in-context communication overcomes inefficiencies for radiology departments and private practices.

During a typical 12-hour overnight shift, radiologists may receive a phone call every 10 minutes. These repeated interruptions are frustrating, time-consuming, and can contribute to errors and radiology burnout. As healthcare organizations increasingly recognize the importance of enhancing the value of radiology staff and resources, there is a greater focus on finding ways to optimize workflows, improve collaboration, and mitigate distractions. Investigating these efforts offers a unique opportunity to provide critical relief and drive higher professional satisfaction.

## Real-time communication and collaboration

Nuance PowerConnect Communicator is a time-saving, in-context communication solution that helps eliminate distractions, reduce inefficiencies, and streamline communication. Through a contextually aware platform, PowerConnect Communicator automatically associates instant messages with the active patient exam. This makes essential information immediately available and helps to prevent typos associated with manual entry of patient or exam information. Allowing radiologists to communicate in real time supports a more natural workflow while improving accuracy and overall case quality.

## Overcome burnout

Interruptions are one of the most common issues affecting radiologists' performance. They perpetuate a vicious cycle of wasted time, delayed reporting, and mounting frustration. Workflow inefficiencies and lack of control contribute to rising burnout in radiology.

PowerConnect Communicator makes unavoidable interruptions more manageable by providing user-friendly options for addressing necessary actions. Radiologists are empowered to choose how and when to respond to an inquiry. They can respond immediately by typing a response or selecting a pre-configured quick reply, or they can opt to stay on task and respond at a more appropriate time.

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## KEY BENEFITS

- **Reduces distractions** and limits the effects of interruptions on performance.
- **Provides streamlined messaging** options that can be managed with ease.
- **Saves time** with in-context communications that eliminate the need for manual searches.
- **Promotes collaboration** with an effective, efficient workflow to support consultations without obtrusive phone calls or in-person visits.
- **Optimizes communication** with instant messaging, RadMail, broadcast, and online options.

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"It has been a terrific workflow enhancement for us—solving so many of the 20-30-second problems that bog us down all day long."

- Chip Truwit, MD  
Professor and Chief of Radiology,  
Hennepin County Medical Center
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PowerConnect Communicator provides radiologists with the details needed to view necessary information and the ability to respond efficiently. It helps avoid manual searches and alleviates the burden of toggling between screens to try to piece together information. The solution helps radiologists restore control of their desktops and workload so they can focus on what matters most—interpreting the images to positively impact patient care.

### Manage all communication types

PowerConnect Communicator offers radiologists an effective way to manage and prioritize their communications. By offering an array of messaging options, users can align their communication needs to the best method of delivery. Broadcast messaging can be used for urgent information that needs to be sent en masse to all or just a subset of relevant users, while offline messaging can be selected for non-urgent, noncritical information.

Additionally, it offers radiology teams quick and easy access to user lists—including users' availability status, contact information, and physical location. With one click, radiologists can find a team member for a consultation and share relevant case information.

### Cloud-based for easy access and management

PowerConnect Communicator is hosted on Microsoft Azure, a HITRUST CSF-certified hosting infrastructure. This hosted solution requires minimal investment in new hardware or software, lowering your total cost of ownership while improving security and reliability. With simplified access to updates, upgrades, and enhancements, PowerConnect Communicator is easy to use, with flexible configurations and optional features.

### LEARN MORE

Contact us at 1-877-805-5902 or visit [nuance.com/healthcare](https://nuance.com/healthcare).

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### SUPPORT QUALITY AND ACCURACY

PowerConnect Communicator provides an integrated launchpad and single starting point for initiating ancillary workflows and applications such as technical quality assurance, call desk requests, and more. Its extensive and highly flexible workflow capabilities can help radiologists more effectively manage an array of tasks like managing cases of interest, setting personal alerts, and tracking specific exams.

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#### About Nuance Communications, Inc.

[Nuance Communications](#) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and more than 75 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others. Nuance is a Microsoft company.