Nuance Communications Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Nuance Dragon Medical One, Version 5.0

Product Description: Windows Client for Cloud-based Medical Dictation Solution

Report Date: July 2019

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Notes:

Evaluation Methods Used: Manual testing with Assistive Software

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.0](#)	Level A (Yes) Level AA (Yes) Level AAA (No)

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[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Web: NOT APPLICABLE Electronic Docs: Supports Software: Supports Closed: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: Supports Software: Supports Closed: NOT APPLICABLE

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: NOT APPLICABLE	Authoring Tool: NOT APPLICABLE
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: Supports Software: Partially Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: Supports Software: Keyboard access to software is in a logical manner. Authoring Tool: NOT APPLICABLE
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: Supports Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: Not used for this software. Software: Not used for this software. Authoring Tool: NOT APPLICABLE
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports with Exceptions Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Recording button indicates when the microphone/software is recording. This button is green/red and has a text label. The text label on the dashboard is not accessible by a text reader. Authoring Tool: NOT APPLICABLE
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports with Exceptions Closed: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: This software is dependent on speech to function so meets the exception. In addition, the dashboard is not fully accessible by keyboard (recording

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: NOT APPLICABLE	start/stop button related to microphone and minimize button). Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Keyboard function flows from one section to the next. Authoring Tool:NOT APPLICABLE
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Not used. Authoring Tool: NOT APPLICABLE
2.2.2 Pause, Stop, Hide (Level A) Also applies to: • Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Not used. Authoring Tool: NOT APPLICABLE
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Not used. Authoring Tool: NOT APPLICABLE
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Authoring Tool: NOT APPLICABLE	
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Focus is in meaningful order. Authoring Tool: NOT APPLICABLE
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Not used. Authoring Tool: NOT APPLICABLE
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: Supports Software: Supports Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: Text is readable by assistive software. Software: Text is readable by assistive software. Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Not used. Authoring Tool: NOT APPLICABLE

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Not used. Authoring Tool: NOT APPLICABLE
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Error messages are in text and readable by assistive software. Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Blank fields are labeled adequately to inform the user how to complete. Authoring Tool: NOT APPLICABLE
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: Supports Software: Supports Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: Content is readable by assistive software. Software: Content is readable by assistive software. Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Not used. Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Not used. Authoring Tool: NOT APPLICABLE
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Not used. Authoring Tool: NOT APPLICABLE
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports with Exceptions Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Text output is in the native application and controlled by that. The menu and dashboard are not high contrast and not controllable by the user. Authoring Tool: NOT APPLICABLE
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: Supports Software: Supports with Exceptions Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: Documentation opens in native applications that can be resized. Software: Menu text is not adjustable, but text output to dictation box or native application is adjustable. Closed: Authoring Tool:
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508	Web: NOT APPLICABLE Electronic Docs: Supports Software: Supports	Web: NOT APPLICABLE Electronic Docs: Documentation is adjustable in presentation software as the user requests.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Software: Images of text are not part of the application. Closed: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool:
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: Supports Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: Indicator is visible Software: Indicator is visible. Authoring Tool:
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: Supports Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: Content is readable. Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Supports Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: Not used. Authoring Tool: NOT APPLICABLE
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE	Web: NOT APPLICABLE Electronic Docs: NOT APPLICABLE Software: NOT APPLICABLE Authoring Tool: NOT APPLICABLE

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Web: NOT APPLICABLE	Web: NOT APPLICABLE

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 – Does not apply		
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
1.4.6 Contrast Enhanced (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE

Criteria	Conformance Level	Remarks and Explanations
2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: NOT APPLICABLE	Web: NOT APPLICABLE

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	
302.2 With Limited Vision	Supports with Exceptions	Magnification to the user preference is not part of Dragon menu control.
302.3 Without Perception of Color	Supports with Exceptions	Dragon menu has a lower than optimal contrast.
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	NOT APPLICABLE	This application is for the use of speech.
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	NOT APPLICABLE	NOT APPLICABLE
402.2.2 Transactional Outputs	NOT APPLICABLE	NOT APPLICABLE
402.2.3 Speech Delivery Type and Coordination	NOT APPLICABLE	NOT APPLICABLE
402.2.4 User Control	NOT APPLICABLE	NOT APPLICABLE

Criteria	Conformance Level	Remarks and Explanations
402.2.5 Braille Instructions	NOT APPLICABLE	NOT APPLICABLE
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	NOT APPLICABLE	NOT APPLICABLE
402.3.2 Non-private Listening	NOT APPLICABLE	NOT APPLICABLE
402.4 Characters on Display Screens	NOT APPLICABLE	NOT APPLICABLE
402.5 Characters on Variable Message Signs	NOT APPLICABLE	NOT APPLICABLE
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	NOT APPLICABLE	NOT APPLICABLE
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	NOT APPLICABLE	NOT APPLICABLE
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	NOT APPLICABLE	NOT APPLICABLE
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	NOT APPLICABLE	NOT APPLICABLE
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	NOT APPLICABLE	NOT APPLICABLE
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	NOT APPLICABLE	NOT APPLICABLE
407.3.2 Alphabetic Keys	NOT APPLICABLE	NOT APPLICABLE
407.3.3 Numeric Keys	NOT APPLICABLE	NOT APPLICABLE
407.4 Key Repeat	NOT APPLICABLE	NOT APPLICABLE
407.5 Timed Response	NOT APPLICABLE	NOT APPLICABLE
407.6 Operation	NOT APPLICABLE	NOT APPLICABLE
407.7 Tickets, Fare Cards, and Keycards	NOT APPLICABLE	NOT APPLICABLE
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	NOT APPLICABLE	NOT APPLICABLE
407.8.1.1 Vertical Plane for Side Reach	NOT APPLICABLE	NOT APPLICABLE
407.8.1.2 Vertical Plane for Forward Reach	NOT APPLICABLE	NOT APPLICABLE
407.8.2 Side Reach	NOT APPLICABLE	NOT APPLICABLE
407.8.2.1 Unobstructed Side Reach	NOT APPLICABLE	NOT APPLICABLE

Criteria	Conformance Level	Remarks and Explanations
407.8.2.2 Obstructed Side Reach	NOT APPLICABLE	NOT APPLICABLE
407.8.3 Forward Reach	NOT APPLICABLE	NOT APPLICABLE
407.8.3.1 Unobstructed Forward Reach	NOT APPLICABLE	NOT APPLICABLE
407.8.3.2 Obstructed Forward Reach	NOT APPLICABLE	NOT APPLICABLE
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	NOT APPLICABLE	NOT APPLICABLE
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	NOT APPLICABLE	NOT APPLICABLE
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	NOT APPLICABLE	NOT APPLICABLE
408.3 Flashing	NOT APPLICABLE	NOT APPLICABLE
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	NOT APPLICABLE	NOT APPLICABLE
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	NOT APPLICABLE	NOT APPLICABLE
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	NOT APPLICABLE	NOT APPLICABLE
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	NOT APPLICABLE	NOT APPLICABLE
412.2.2 Volume Gain for Non-Wireline ICT	NOT APPLICABLE	NOT APPLICABLE
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	NOT APPLICABLE	NOT APPLICABLE
412.3.2 Wireline Handsets	NOT APPLICABLE	NOT APPLICABLE
412.4 Digital Encoding of Speech	NOT APPLICABLE	NOT APPLICABLE
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	NOT APPLICABLE	NOT APPLICABLE
412.7 Video Communication	NOT APPLICABLE	NOT APPLICABLE
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	NOT APPLICABLE	NOT APPLICABLE
412.8.2 Voice and Hearing Carry Over	NOT APPLICABLE	NOT APPLICABLE
412.8.3 Signal Compatibility	NOT APPLICABLE	NOT APPLICABLE

Criteria	Conformance Level	Remarks and Explanations
412.8.4 Voice Mail and Other Messaging Systems	NOT APPLICABLE	NOT APPLICABLE
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	NOT APPLICABLE	NOT APPLICABLE
413.1.2 Pass-Through of Closed Caption Data	NOT APPLICABLE	NOT APPLICABLE
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	NOT APPLICABLE	NOT APPLICABLE
414.1.2 Other ICT	NOT APPLICABLE	NOT APPLICABLE
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	NOT APPLICABLE	NOT APPLICABLE
415.1.2 Audio Description Controls	NOT APPLICABLE	NOT APPLICABLE

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Supports	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports with Exceptions	Dashboard is not controllable by the user.
503.3 Alternative User Interfaces	NOT APPLICABLE	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	NOT APPLICABLE	
503.4.2 Audio Description Controls	NOT APPLICABLE	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	NOT APPLICABLE	
504.2.2 PDF Export	NOT APPLICABLE	
504.3 Prompts	NOT APPLICABLE	
504.4 Templates	NOT APPLICABLE	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	
603 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.